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## Bloomlife Connects in Partnership with Adriatica OBGYN

### Remote Glucose Monitoring

Remote glucose monitoring allows healthcare providers to review blood sugar information at any time without the patient being in the provider's office. This service aims to provide continuous care, timely intervention, and better management of blood sugars.

#### Services Provided:

- A blood glucose monitor, test strips and lancets, *specific to the program*, will be shipped to you, at no cost from Bloomlife, regardless of if you already have a device.
- Real-time or periodic monitoring of blood glucose levels.
- Alerts and notifications for abnormal blood glucose readings.
- Recommendations for treatment adjustments based on monitored data.

#### How Remote Monitoring Works:

- You will use a Blood Glucose Meter that transmits data to a secure platform.
- Your healthcare provider will have access to this data for monitoring and follow-up.
- You may receive communication about your blood sugar control through phone calls, text messages, email, or a mobile app.
- The Blood Glucose Monitor uses a US cellular technology that does not allow for data transmission overseas.

#### Benefits:

- Improved ability to start or increase medication or recommend dietary changes sooner with on demand access to blood glucose readings.
- Reduced risk of complications due to more timely intervention.
- Convenience of care without frequent clinic visits.

#### Insurance and Billing Information:

Bloomlife does not bill for any services. All billing is completed by Adriatica Women's Health. You may be responsible for any normal out of pocket co-pays, co-insurance, deductibles, or charges not covered by your insurance plan. Billed costs may include the following:

- Reviewing and interpreting blood glucose data.
- Communicating recommendations or necessary adjustments to your treatment plan.
- Coordinating additional care based on the measurement readings.
- Average monthly cost of the program varies depending on coverage. Many plans cover the services @ 100% under your prenatal care benefits.
- You may contact your insurance company to verify your specific coverage. Billable codes to ask about are 99453, 99445, 99454, 99470, 99457, 99458

- Program can average up to \$150 for the initial month and \$130 for subsequent months, only if ALL services are applied to your deductible.

### **Patient Responsibilities:**

- Use the monitoring device as instructed.
- Ensure the device is functioning correctly and transmitting data.
- Respond promptly to communications from the healthcare team.
- Inform your healthcare provider of any changes in your health status or contact information as this may affect getting your refills in a timely manner.

### **Confidentiality and Data Security:**

- All patient information will be kept confidential and only shared with authorized healthcare personnel involved in the patient's care.
- Data transmitted will be stored in a secure, HIPAA-compliant platform.

### **Next Steps:**

- An enrollment link will be sent to you via text message from Bloomlife Connects
- Check your email to register for the Bloomlife Connects Program
- A Bloomlife Connects Customer Service team member may contact you via phone call and/or text. Please make sure you answer or respond
  - **Call- +1315-599-3280 (Bloomlife Customer Support)**
  - **Text- +1888-671-3646 (Enrollment Link)**

If you have any questions contact Bloomlife Connects Customer Service:

- Email: [Support@bloom-life.com](mailto:Support@bloom-life.com)
- Bloomlife Connects phone number for text: +1 (888) 671-3646
- Bloomlife Connects phone number for calls: +1 (315) 599 3280

Bloomlife Connects web information: [www.bloom-life.com/bloom-connect](http://www.bloom-life.com/bloom-connect)

### **Typical Patient Concerns/FAQ's**

- **How much will Bloomlife charge me?**
  - Bloomlife will never bill the patients. All codes are submitted by Adriatica Women's Health directly to the patient's insurance for provider oversight of their measurements, interventions, medications, etc.
- **I already have a device. Can I use the one I already have?**
  - You must use the specific device sent to you by Bloomlife, at no charge. This device transmits your data to your provider and your medical record for your provider to review and eliminates the need for you to record on a paper log.